

# FM RIDE SOURCE

March 2022

**FM**  
**RIDE SOURCE**

A full directory of specialized transportation services in the Fargo-Moorhead metro area

[fmridesource.com](http://fmridesource.com)

701-476-5967



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## Development of the FM Ride Source

The FM Ride Source Directory provides the metropolitan area of Fargo and West Fargo, North Dakota and Moorhead and Dilworth, Minnesota with a list of transportation services primarily for people with disabilities and people over age 60. All of the transportation services, including private transportation providers and government- supported transit, are available to the public. This information is also available at [www.fmridesource.com](http://www.fmridesource.com).

The FM metropolitan area is a regional medical center and a hub of human and social services. The population needing access to these services is growing, and transportation is an important part of living independently. This directory is designed to make it easier to find all of the specialized transportation options in one place.

The FM Ride Source was first printed in 2010 in place of the Directory of Transportation Services, published annually by Fargo-Moorhead Metropolitan Council of Governments (MetroCOG) since 1978. This is a joint mobility management project of Fargo-Moorhead Metro Area Transit (MATBUS) and MetroCOG. MATBUS is jointly operated by the Cities of Fargo and Moorhead.

The information in this directory may change between printings. It is best to contact the transportation provider for the most up-to-date information regarding their service.

While the Cities of Fargo and Moorhead strive to make the information in this directory as timely and accurate as possible, the Cities of Fargo and Moorhead make no claims, promises, or guarantees about the accuracy, completeness, or adequacy of the contents of this document, and expressly disclaim liability for errors and omissions in the contents of this document. No warranty will be given of any kind, implied, expressed, or statutory, including but not limited to the warranties of non-infringement of third party rights, title, merchantability, or fitness for a particular purpose.

Reference in this directory to any specific commercial product, process, or service, or the use of any trade, firm, or corporation name is for the information and convenience of the public, and does not constitute endorsement, recommendation, or favoring by the Cities of Fargo or Moorhead.

## 2-1-1

We are pleased to partner with FirstLink to include 2-1-1 as a resource for people seeking a list of transportation options - as well as information on other community services - 24 hours a day, 7 days a week.

All you have to do is press 2-1-1 on your telephone, and you will discover contact information for specialized transportation and health and human service providers in the area. 2-1-1 callers in North Dakota and Clay County, Minnesota will be connected to FirstLink HotLine, which provides confidential listening and support, in addition to information and referral. Explore the FirstLink database by clicking the Community Resources button at [www.myfirstlink.org](http://www.myfirstlink.org).

Only contact information is provided when calling 2-1-1. You will be responsible for calling the transportation provider if you want to arrange a ride to your destination.

2-1-1 also offers active military member support, veteran support and military family member support. In addition, call specialists are trained in crisis intervention. If you or someone you know is suicidal, please call the National Suicide Prevention Lifeline at 1-800-273-8255 (TALK).





## **Community Resources for Information, Outreach, and Advocacy**

### **Freedom Resource Center for Independent Living:**

People with disabilities in the FM area and throughout the surrounding ND/MN region, call 701-478-0459. Ask about home ramp building programs and other resources in the metro area.

### **Lakes and Prairies Community Action Partnership:**

Moorhead and Dilworth senior citizens, call 218-512-1500

### **Valley Senior Services:**

Fargo and West Fargo senior citizens, call 701-293-1440.

### **NDAD (North Dakota Association for the Disabled):**

Available for Fargo, West Fargo, and Moorhead individuals of all ages. They also offer financial assistance for individuals with physical disabilities needing accessible transportation. Call 701-281-8215 for a financial assistance application.

### **HERO Healthcare Equipment Recycling Organization:**

Collect and redistribute donated healthcare supplies to help those in need. Call 701-212-1921 Monday - Friday 8:30 AM - 5:30 PM.

# 1 Priority Transportation

Contact.....701-850-9229

Email ..... 1prioritytransportation@gmail.com

Service Hours..... Mon-Fri, 6:00am - 6:00pm  
Weekends - by appointment

**Purpose:** Non-emergency wheelchair and stretcher transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but is not required.

**Eligibility Requirements:** No paperwork if private pay. If medical assistance, prior authorization is needed.

## Cost of a Ride (During Service Hours):

Metro Area Wheelchair User Trip

One Way ..... \$40.00

Round Trip..... \$60.00

Metro Area Stretcher Trip

One Way ..... \$90.00

Round Trip..... \$180.00

Out-of-Town Wheelchair..... \$40.00 + \$2.50/mile

Out-of-Town Stretcher ..... \$80.00 + \$2.50/mile

ND Medicaid..... Yes

MN Medicaid ..... Yes

Cost for PCA ..... None

**Vehicle Type:** Vans with ramps and stretcher vans

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Assistance to/from the rider's location within the building and assistance with packages. Driver does not assist with stairs.

**Other:** Deliver empty wheelchair, scooter, or oxygen tank. Call for info.

# Anywhere Transport

Contact.....701-232-3322  
Hours Available ..... Mon-Fri, 8:00am - 5:00pm  
Earlier morning, evening, and weekend hours by appointment.

**Purpose:** Non-emergency power stretcher and wheelchair mobility.

**Type of Service:** Provide 95% out of town transports away from Fargo, unlimited miles.

**Required Notice:** May do local rides for medical appointments with prior scheduling.

## Cost of a Ride

Wheelchair/Stretcher/Bariatrics.....Varies  
  
ND Medicaid..... Yes  
MN Medicaid ..... No  
MN BCBS & Affiliates  
Cost for PCA ..... None

**Vehicle Type:** Mobility vehicles with ramp and power lift

**Lifts/Ramps:** Yes

**Provides rides for non-emergency:**

- Appointments
- Social Gatherings
- Shopping
- Casino and other outings

# CAPLP

Contact.....218-512-1500

Email .....info@caplp.org

Service Hours..... Mon-Thurs, 8:00am - 4:30pm  
Fri, By Appointment

**Purpose:** Non-emergency transportation for older adults living in rural Clay County only.

**Type of Service:** Door-to-door transportation to the FM area and back home.

**Required Notice:** Advance scheduling is preferred to guarantee time and day, but can be flexible.

**Eligibility Requirements:** Short intake, but no proofs required. Targeting 60+ persons.

## Cost of a Ride

Income Based

Round Trip..... Ranging from \$5.00 to \$20.00

ND Medicaid ..... No

MN Medicaid ..... No

**Vehicle Type:** 12 Passenger shuttle bus

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Assistance on and off bus only.





## CareAVan

Contact..... 701-235-6699 or 800-500-6699

Email ..... careavan2626@gmail.com

Service Hours..... 24 Hours a Day, 7 Days a Week

**Purpose:** Non-emergency wheelchair and stretcher transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but is not required.

**Eligibility Requirements:** None

### Cost of a Ride

Metro Area Wheelchair User Trip

One Way ..... \$30.00

Round Trip..... \$60.00

Metro Area Stretcher Trip

One Way ..... \$80.00

Round Trip..... \$160.00

Out-of-Town Wheelchair Trip..... \$30.00 + \$2.50/mile

Out-of-Town Stretcher Trip ..... \$80.00 + \$2.50/mile

ND Medicaid ..... No

MN Medicaid ..... No

Cost for PCA ..... None

**Vehicle Type:** Combo mini vans with ramps for wheelchairs and/or stretchers and stretcher-only vans.

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Assistance to/from the rider's location within the building and assistance with packages.

**Other:** Deliver empty wheelchair, scooter or oxygen tank to passenger. Please call for more information.

# FM Mobility Care

Contact.... Dispatch: 701-235-5450, Office: 701-235-2271  
24 Hours a Day, 7 Days a Week  
Service Hours.....24 Hours a Day, 7 Days a Week

**Purpose:** To provide transportation service to those who have disabilities.

**Type of Service:** Non-Emergency Medical Transportation (NEMT) and Specialized Transportation Service (STS).

**Required Notice:** Prefer to book ride 24 hrs prior to appointment. Cancel 45 min prior to pick-up time or a \$30 fee will be charged. **Eligibility Requirements:** None

## Cost of a Ride:

Daytime Hours ..... 5:00am - 9:00pm  
Wheelchair ..... \$30 one way  
Stretcher.....\$95 one way

Out-of-Town Daytime Hours:..... 5:00am - 9:00pm  
Wheelchair ..... \$35 pickup fee plus \$2.60/mile  
Stretcher..... \$95 pickup fee plus \$2.60/mile

ND Medicaid.....Yes  
MN Medicaid ..... No  
Cost of PCA or Guest..... None

## On-Call Hours Schedule / Out-of-Town After Hours:

Mon-Thurs.....9:00pm - 5:00am  
Fri & Sat ..... 7:00pm - 5:00am  
Wheelchair ..... \$95 pickup fee plus 2.60/mile one way  
Stretcher..... \$160 pickup fee plus \$2.60/mile one way

## Out-of-Town After Hours Rates:

Wheelchair ..... \$95 pickup fee plus \$2.60/mile  
Stretcher..... \$160 pickup fee plus \$2.60/mile

**Vehicle Type:** Vans for wheelchairs, stretchers and ambulatory with assisted devices (walkers, canes etc.).

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Assistance to/from the riders location within the building and assistance with packages.

## Handi-Wheels Transportation

Contact.....701-232-3231 Mon-Fri, 9:00am - 5:00pm

Email .....info@handi-wheels.org

Website .....www.Handi-Wheels.org

Service Hours..... Mon-Fri, 6:00am - 6:00pm

**Purpose:** Non-emergency wheelchair transportation service and ND Medicaid transportation for anyone with mobility issues.

**Service Area:** Fargo and West Fargo, ND, only.

**Type of Service:** Shared ride service.

**Required Notice:** Reservations are required by noon the day before the ride. Rides scheduled for Monday must be called in by noon Friday.

**Eligibility Requirements:** Regular ride or medical ride. Passenger must have a physical, cognitive, or emotional disability.

**Medicaid Ride to Access Medical Care:** Rider must be Medicaid eligible or pay out of pocket day of ride (exact change required). Rides are provided free of charge to the passenger and Medicaid is billed on their behalf. If there is client recipient liability, the passenger will be billed \$20.00 per trip.

### Cost of a Ride:

Regular One Way.....\$20.00

Regular Round Trip.....\$40.00

Non-Medicaid Medical

Pay out of pocket day of ride (Exact change required)

One Way .....\$20.00

Round Trip.....\$40.00

ND Medicaid..... Yes

\*\* Cost of PCA..... None

Recipient Liability Max .....\$20.00

\*\* Only one personal care attendant allowed per passenger

**Vehicle Type:** Vans with wheelchair lifts. Weight limit for lift is 600 lbs.

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Assistance to/from the rider's location and assistance with packages.

# Lakes Medi-Van Inc.

Contact..... 800-422-0976  
 Fax ..... 877-417-4380  
 24 Hours a Day, 7 Days a Week  
 Email ..... dlmedivan@medivan.com  
 Service Hours.....24 Hours a Day, 7 Days a Week

**Purpose:** To service people with disabilities.

**Type of Service:** Non-emergency medical transportation.

**Required Notice:** 24 hours notice.

**Eligibility Requirements:** No paperwork if private pay. If medical assistance, prior authorization is needed.

## Cost of a Ride

Fargo-Moorhead and Rural MN Wheelchair

One Way & Holidays ..... \$25.00 + \$3.10/mile

Round Trip..... \$25.00 + \$2.10/mile

7-County Twin Cities Metro Area Wheelchair

One Way ..... \$35.00 + \$3.10/mile

Round Trip..... \$35.00 + \$2.20/mile

After-Hours Trip..... \$45.00 + \$3.10/mile (each way)

ND Medicaid..... No

MN Medicaid ..... Yes

Cost for PCA ..... None

**Vehicle Type:** Minivans with lifts and ramps

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Door-thru-door assistance

**Are you over 60 and can you enter a vehicle under your own power? Check out Metro Senior Ride on page 17!**

## MATBUS Fixed Route

Contact..... 701-232-7500 Option 1

Email ..... transit@matbus.com

Website ..... www.matbus.com

Service Hours..... Mon-Fri, 6:15am - 11:15pm

Sat, 7:15am -11:15pm

**Purpose:** Buses travel on predetermined or fixed routes on regular schedules in Fargo, West Fargo, Moorhead, and Dilworth.

**Type of Service:** Public transit system.

**Required Notice:** Printed and online bus schedules identify where buses will travel on specific routes.

**Eligibility Requirements:** Discount fare available for people with disabilities, people age 60 and older, and Medicare card holders. Show the driver a Medicare card (red, white and blue card) or a MATBUS Rider ID card.

Applications for discount fare are available online at matbus.com and at: MATBUS (GTC) 502 NP Ave, Fargo, ND 58102. Or call: 701-232-7500

### Cost of a Ride (Account based ticketing)

Adult Single Ride: \$1.50, capped at \$3.00/day, \$42.00 per 31-Day Period

Discount Ride: \$0.75, capped at \$3.00/day, \$27.00 per 31-Day Period

Youth Pass: \$0.75, capped at \$3.00/day, \$27.00 per 90-Day Period

Free Ride

Child (Birth to preschool)..... Free    ND Medicaid..... No

Disabled Veterans .....Free\*    MN Medicaid..... No

All College Students .....Free\*    Cost for PCA.....None\*\*

**Vehicle Type:** Buses with ramps and wheelchair securements

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Required to secure wheelchair or scooter in the bus. Will call out stops and main intersections upon request.

\*Must have "Service Connected" or current college ID (NDSU, MSUM, Concordia, M State, NDSCS)

\*\*If determined necessary by a medical professional. Approval for a PCA must be designated on the rider's Rider ID Card.

\*\*\*Guaranteed Ride Home Program, see page 28

# MAT Paratransit

Contact.....701-235-4464  
 Mon-Fri, 8:00am - 4:30pm  
 Email .....paratransit@matbus.com  
 Website .....www.matbus.com  
 Service Hours.....Mon-Fri, 6:15am - 11:15pm  
 Sat, 7:15am - 11:15pm  
 Sun, 7:00am - 5:00pm

**Purpose:** Non-emergency lift-equipped transportation service for people who are functionally unable to independently use the MATBUS fixed route in Fargo, West Fargo, Moorhead, and Dilworth.

**Type of Service:** Shared ride service, which means the driver may pick up and drop off other passengers on the way to the rider’s destination.

**Required Notice:** Reservations must be made at least one day before the scheduled ride. Reservations are accepted up to eight days prior to the scheduled ride.

**Eligibility Requirements:** A person might not be eligible for Paratransit if they are functionally able to use the fixed route bus, which includes getting to the bus stop (including with a mobility device), using the ramp equipped bus, and navigating the fixed route system. Eligibility can be permanent, temporary, or conditional and is determined within three weeks of receiving a complete application and verification from an approved professional.

Applications are available online at [matbus.com](http://matbus.com) and at:  
MATBUS 650 23rd St. N. Fargo, ND 58102

### Cost of a Ride:

One Way ..... \$3.00  
 ND Medicaid..... No  
 MN Medicaid ..... No  
 Cost for PCA ..... None  
 Cost for Guest..... \$3.00

**Vehicle Type:** Lift-equipped vans. Lift weight limit is 800 lbs.  
**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Door through first door service and assistance with two packages.

# Precision Transportation Inc.

Contact.....701-936-0577  
 Email .....info@teamprecisioncares.com  
 Fax Only.....701-540-0102  
 Service Hours..... 24 Hours, 7 Days a Week

**Purpose:** To provide comprehensive non-emergency medical transportation solutions to individuals with either short or long-term disability. Assisting them to live life to the fullest by expanding the scope of mobility!

**Type of Service:** Individual Service and Shared Rides

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but not required.

**Eligibility Requirements:** No paperwork if private pay. If medical assistance or private insurance, prior authorization is needed.

## Cost of a Ride:

Payment required at time of service: cash, money order, check, or card

Wheelchair or Ambulatory in Town

One Way .....\$40.00 Monday - Friday

Round Trip .....\$70.00 Monday - Friday

**\*\*Weekend Rates / Holiday Rates Wheelchair or Ambulatory**

One Way .....\$50.00

Round Trip.....\$80.00

All Discharges .....\$60.00

After hours (On-Call Hours) .....\$200.00

On-call rates apply from 7:00pm to 6:00am

**\*\*Passengers with bariatric weight, please call for rates.**

(Precision Transportation continued on next page)

# Precision Transportation Inc.

## Metro Area Stretcher

One Way .....	\$150.00
Round Trip .....	\$300.00

Out-of-Town Wheelchair Trip....\$150.000 plus \$3.00 / mile

Out-of-Town Stretcher Trip.....\$200.000 plus \$3.00 / mile

\*\*Passengers with bariatric weight, please call for rates.

ND Medicaid.....	Yes*
MN Medicaid .....	No
Workers Compensation.....	Yes
Facility Contracts.....	Yes
Private Insurance .....	Yes*
Cost of PCA.....	None

\*Prior Authorization Needed.

**Vehicle Type:** Vans with ramps and stretcher vans

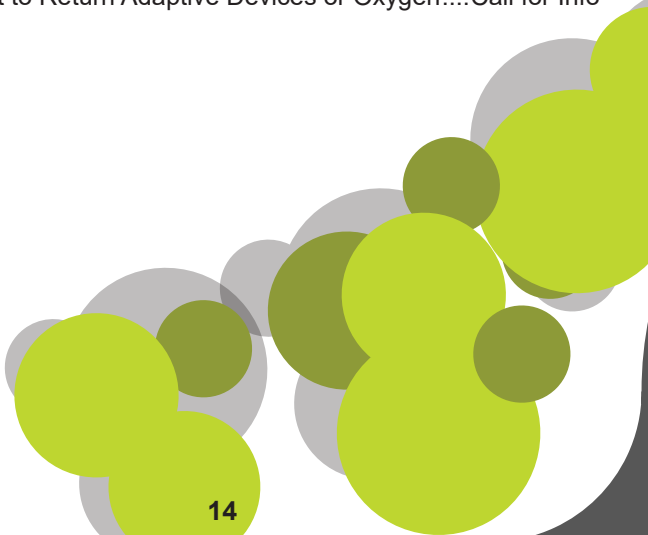
**Driver Assistance Provided:** Assistance to/from the rider's location within building and assistance with packages. Driver does not assist with stairs.

## Short-Term Rentals

Cost for Wheelchair One Way.....\$15.00

Cost for Front Wheel Walker One Way.....\$5.00

Cost to Return Adaptive Devices or Oxygen....Call for Info





# Ready Wheels

Contact.....701-364-1700  
 24 Hours a Day, 7 Days a Week  
 Website ..... www.fmambulance.com  
 Service Hours..... Mon-Sat, 6:00am - 6:00pm

**Purpose:** Non-emergency wheelchair transportation service.

**Type of Service:** Individual service directly from origin to destination.

**Required Notice:** Advance scheduling is preferred to guarantee times and availability of drivers, but is not required.

**Eligibility Requirements:** None.

## Cost of a Ride

One Way ..... \$25.00  
 Round Trip..... \$40.00

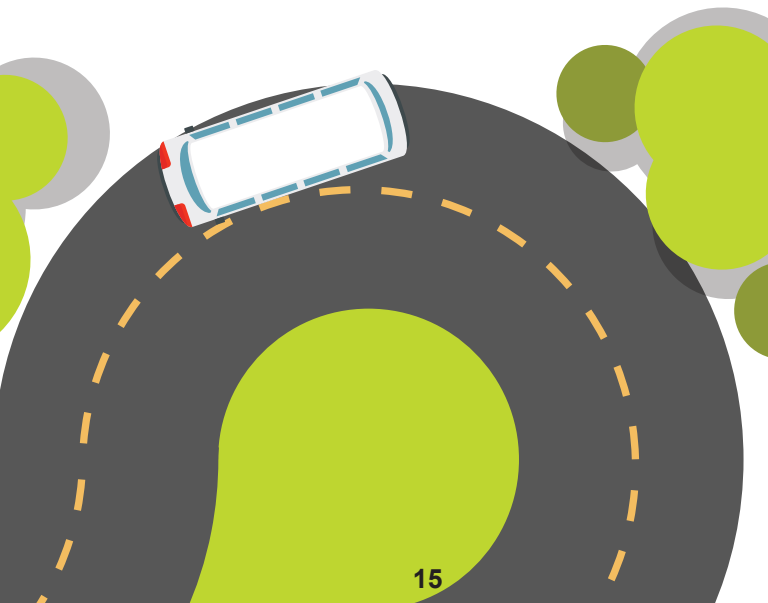
ND Medicaid..... No  
 MN Medicaid ..... Yes

Cost for PCA ..... None

**Vehicle Type:** Vans with lifts. Lift weight limit is 800 lbs.

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Assistance to/from the riders location within the building.



## Transit Alternatives

Currently not providing service due to the pandemic, please contact for updates.

Contact.....218-998-3002 or 1-866-998-3002

Website .....www.productivemn.org

**Purpose:** Commuter service to Fargo-Moorhead MATBUS Ground Transportation Center and grocery shopping trips from senior housing developments in Moorhead and Dilworth. More services may be added in the future.

**Type of Service:** Shared ride service, which means the driver may pick up and drop off other passengers on the way to the rider’s destination. Grocery shopping trips are scheduled on a weekly basis from senior housing developments in Moorhead and Dilworth.

**Required Notice:** No notice for Clay County. Two days notice for Otter Tail County.

**Eligibility Requirements:** None

ND Medicaid..... No

MN Medicaid ..... No

Cost for PCA ..... None

**Vehicle Type:** Buses with lifts. Weight limit for lift is 600 lbs.

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Door to first door service.

Hwy 10 Commuter Route (Prices Each Way) (D) Departing | (A) Arrives

- (D) Detroit Lakes Kmart.....6:05am \$5.00    (D) Audubon ..... 6:15am \$4.90
- (D) Lake Park..... 6:20am \$4.75    (D) Hawley..... 6:30am \$4.25
- (D) Glyndon..... 6:40am \$3.00    (D) Dilworth ..... 6:45am \$2.00
- (A) MATBUS GTC..... 7:00am    (D) GTC @ 7:05am ..Veterans Admin
- (D) Return Rides ..... 5:00pm

I94 Commuter Route (Prices Each Way) (D) Departing | (A) Arrives

- (D) Fergus Falls Shopko ....5:37am \$5.00    (D) Fergus Walmart.. 5:48am \$5.00
- (D) Rothsay Truck Stop.. 6:08am \$3.50    (D) Barnesville Cenex 6:27am \$3.00
- (D) Sabin Trinity ..... 6:45am \$2.50    (A) MATBUS GTC..... 7:05am
- (D) GTC at 7:07am ..... Veterans Admin    (D) Return Rides GTC..... 5:07pm

# Metro Senior Ride/Valley Senior Services

Contact.....701-356-7433  
 Office Hours ..... Mon-Fri, 7:00am - 4:30pm  
 Service Hours..... Mon-Fri, 7:30am - 4:30pm  
 Website .....www.valleyseniorservices.org

**Ride Hours:** For Fargo, Moorhead, Dilworth, and West Fargo, service begins at 7:30am. Last scheduled pickup is at 4:00pm.

All trips should be completed with passengers delivered to their destination by 4:30pm

**Purpose:** Door to door transportation for people age 60 and over.

**Type of Service:** Shared ride service

**Required Notice:** Service is on a first-call, first served basis. Please call 3-5 days in advance to ensure your ride reservation.

**Eligibility Requirements:** Must be age 60 or older for discounted fare of \$3.00. Individual must be able to walk and enter vehicle under their own power.

## Cost of a Ride:

60 and over ..... \$3.00 per one way  
 To Senior Services dining sites ..... \$1.00 per one way

### Punch Cards:

10 Ride punch .....\$30.00  
 20 Ride punch .....\$60.00  
 General Public.....\$23.00

ND Medicaid..... No

MN Medicaid ..... No

Cost for PCA ..... None

**Vehicle Type:** Minivans

**Lifts/Ramps:** No

**Driver Assistance Provided:** Door to door service

<b>Provider Name</b>	<b>Page #</b>	<b>Phone #</b>
<b>1 Priority Transportation</b>	4	701-850-9229
<b>Anywhere Transport</b>	5	701-232-3322
<b>CAPLP</b>	6	218-512-1500
<b>CareAVan</b>	7	701-235-6699 800-500-6699
<b>FM Mobility Care</b>	8	701-235-5450 701-235-2271
<b>Handi-Wheels</b>	9	701-2323231
<b>Lakes Medi-Van Inc</b>	10	218-847-1729
<b>MATBUS Fixed Route</b>	11	701-293-1222 800-451-5333
<b>MAT Paratransit</b>	12	218-847-1729
<b>Precision Transportation</b>	13-14	701-936-0577
<b>Ready Wheels</b>	15	701-364-1700
<b>Transit Alternatives</b>	16	218-998-3002 866-998-3002
<b>Metro Senior Ride/Valley Senior Services</b>	17	701-356-7433
<b>Taxi Services FM Area</b>	20	Various, See Listing
<b>Uber &amp; Lyft</b>	21	Phone App
<b>Jefferson Lines</b>	22	701-293-1222 858-800-8898
<b>Regional Transit Providers - ND</b>	23-24	Various, See Listing
<b>Regional Transit Providers - MN</b>	25-26	Various, See Listing

Lift/Ramp	ND Medicaid	MN Medicaid
Yes	Yes	Yes
Yes	Yes	No
Yes	No	No
Yes	No	No
Yes	Yes	No
Yes	Yes	No
Yes	No	Yes
Yes	No	No
Yes	No	No
Yes	Yes	No
Yes	No	Yes
Yes	No	No
No	No	No
No	No	No
No	No	No
Yes	No	No

# Taxi Services FM Area

## Doyles Yellow Checker Cab, Inc.

Contact:.....701-235-5535  
Service Hours:.....24 Hours a Day, 7 Days a Week  
Fare:.....\$5.00 + \$2.00 per mile + ¢.20 Google Minute

## Lucky 7 Taxi Service Inc.

Contact:.....701-235-1717  
Service Hours:.....24 Hours a Day, 7 Days a Week  
Fare:..... \$4.50 + \$1.60 per mile

## Reeyu Cab

Contact:.....701-200-9693  
Service Hours:.....24 Hours a Day, 7 Days a Week  
Fare:.....Call for quote



# Uber & Lyft

Email .....support@uber.com

Website ..... uber.com or lyft.com/cities/fargo-nd

Service Hours.....24 Hours a Day, 7 Days a Week

Mobile App Providers .....Apple Store and Google Play

**Purpose:** Uber and Lyft are smartphone apps that allow you to request a ride at the touch of a button.

**Type of Service:** On-demand transportation.

**Required Notice:** Uber: 5-10 minutes before ride is needed.  
Lyft: You can schedule a ride to arrive up to 7 days before your pickup window.

**Eligibility Requirements:** Users need to set up an account with a credit card on file.

## Cost of a Ride:

Uber .....Varies

Lyft .....Varies

ND Medicaid..... No

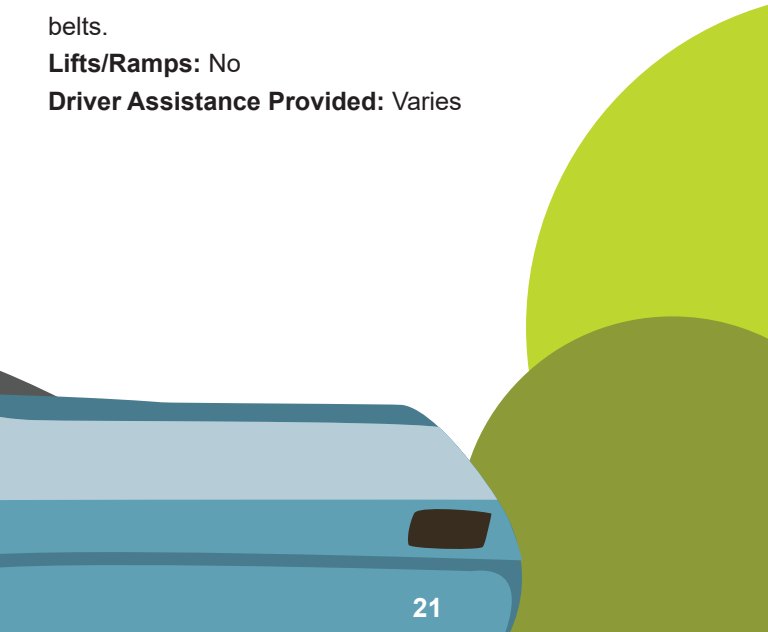
MN Medicaid ..... No

Cost for PCA ..... None

**Vehicle Type:** Uber: 4-door sedans, 2005 and newer. Lyft: Cars have 4 external door handles and at least five total seat belts.

**Lifts/Ramps:** No

**Driver Assistance Provided:** Varies



# Jefferson Lines

Contact..... 701-293-1222 Toll Free: 858-800-8898  
 Email .....info@jeffersonlines.com  
 Website ..... www.jeffersonlines.com  
 Customer Care Hours ..... Mon-Fri, 7:30am - 7:00pm  
 ..... Sat and Sun 7:30am - 4:00pm

**Purpose:** Intercity bus transportation serving 14 states throughout the Midwest with connections to thousands of destinations within the United States, Canada, and Mexico.

**Type of Service:** Intercity motor coach bus transportation

**Required Notice:** Ticket purchases can be made online at jeffersonlines.com, by calling 858-800-8898, or at the local Fargo MATBUS Depot

**Eligibility Requirements:** None.

## Cost of a Ride:

Fare..... Rates Vary

ND Medicaid..... No  
 MN Medicaid ..... No

Cost for PCA .....Varies\*

Seniors ages 62 or older can receive a 5% discount.  
 Military/Veterans with a valid ID qualify for a 10% discount.  
 Students with a valid Student ID receive a 15% discount.”

\* Each passenger will require a purchased ticket before boarding.

**Vehicle Type:** Buses

**Lifts/Ramps:** Yes

**Driver Assistance Provided:** Boarding/de-boarding buses, luggage loading/unloading, and storage and retrieval of mobility devices upon request.





# North Dakota

## Benson County Transportation:

Phone.....701-438-2192

## Community of Care Cass County:

(Serving rural Cass County North Dakota)

Casselton Office.....701-347-0032

Arthur Office.....701-967-8502

Website..... www.communityofcarend.com

Rides to medical appointments are available Monday through Friday, dependent on volunteer availability. Clients must be able to self-transfer in and out of vehicle. Prefer requests for ride one week prior to appointment.

## James River Public Transit

(City of Jamestown; Stutsman, Wells, and Sheridan Counties)

Phone.....701-252-2882

Website..... www.jamesriverseniors.com

Email.....jrsc@csicable.net

Travels to Fargo every Wednesday. 24-hour notice preferred. Special trips may be made if reserved in advance.

## Pembina County Meals and Transportation

Phone.....701-454-6586

Email.....pcmt@polarcomm.com

Medical rides to Fargo by special arrangement.



# North Dakota

## South Central Adult Services:

(Barnes, LaMoure, Foster, Logan, McIntosh, Griggs, Nelson and Emmons Counties)

- Nelson County Transit..... 701-270-1491 Toll Free: 800-472-0031
- Main Office Valley City ..... 701-845-4300 800-472-0031
- Valley City Taxi .....701-840-1406
- LaMoure County.....701-883-5088
- Foster County .....701-652-3257
- Logan, McIntosh and Emmons Counties .....701-731-0072
- Griggs County .....701-789-7155
- Website ..... [www.southcentralseniors.org](http://www.southcentralseniors.org)
- Email ..... [pat@southcentralseniors.org](mailto:pat@southcentralseniors.org)

A vehicle travels from Valley City to Fargo five days per week. If requested, the bus will stop in Tower City, Buffalo, and Casselton. Reservations must be made the day prior to traveling to Fargo.

## Valley Senior Services:

- Main Office ..... 701-293-1440 or 877-827-1916
- Cass County.....701-356-7433
- Grand Forks ..... 701-636-5953 or 800-845-1715
- Ransom County ..... 701-683-3131 or 877-857-3743
- Richland County.....701-642-3033
- Sargent County ..... 701-683-3131 or 877-857-3743
- Steele County..... 701-636-5953 or 800-845-1715
- Trail County ..... 701-636-5953 or 800-845-1715
- Website ..... [www.valleyseniorservices.org](http://www.valleyseniorservices.org)
- Email ..... [info@valleyseniors.org](mailto:info@valleyseniors.org)

## Walsh County Public Transit:

- Phone.....701-284-7980
- Email ..... [pl1@polarcomm.com](mailto:pl1@polarcomm.com)

Travels to Fargo the second Monday of each month.

# Minnesota

## NorthLink Mobility:

Phone.....320-333-1594  
 Website ..... [www.northlinkmobility.com](http://www.northlinkmobility.com)  
 Email .....[george@northlinkmobility.com](mailto:george@northlinkmobility.com)  
 Non-ambulance stretcher transport.

## Paul Bunyan Transit:

(Beltrami, Lake of the Woods and Roseau Counties)

Bemidji .....218-751-8765  
 Roseau & Warroad.....218-463-3238  
 Baudette.....844-452-0407  
 Website ..... [www.paulbunyantransit.com](http://www.paulbunyantransit.com)  
 Email ..... [info@paulbunyantransit.com](mailto:info@paulbunyantransit.com)

## Rainbow Rider Transit:

(Douglas, Grant, Pope Stevens, Todd, and Traverse Counties)

Phone..... 320-283-5061 Toll Free: 800-450-7770  
 Website ..... [www.rainbowriderbus.com](http://www.rainbowriderbus.com)  
 Rides upon request only.

## Transit Alternatives:

Currently not providing service due to the pandemic. They hope to resume service in the future, please contact them for updates.

(Clay, OtterTail and Wilken Counties, as well as Fargo-Moorhead)

Phone..... 218-998-3002 Toll Free: 866-998-3002



**Tri-Valley Opportunity Council, T.H.E Bus:**

(Mahnomen, Red Lake, Norman, Polk, Marshall, Pennington, Kittson, and Clearwater Counties)

Phone..... 218-281-0700 Toll Free: 800-201-3432  
Website .....www.tvoc.org  
Email .....transit@tvoc.org

**Tri-Valley Opportunity Council, Rural Transportation Collaborative (RTC):**

(Mahnomen, Red Lake, Norman, Polk, Marshall, Pennington, Kittson, and Roseau Counties)

Phone..... 218-281-9082 Toll Free: 866-884-2695  
Website .....www.tvoc.org  
Email .....rtc@tvoc.org





**MATBUS's Guaranteed Ride Home program** is available to 30-day pass holders using MATBUS as primary travel mode to and from employment. Eligible emergencies: working an unexpected overtime shift, a personal emergency or illness, or unexpected major interruption of MATBUS service. Maximum reimbursement of up \$20.00 for two taxi rides per year. Taxi receipt required.

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Contact Shaun Crowell, the MATBUS Mobility Manager at 701-476-5967 or [transit@matbus.com](mailto:transit@matbus.com) if you have any questions or comments or to request additional copies of this directory or this directory in an alternative format. You can also pick up additional directories at MATBUS 650 23rd St. N., Fargo, ND.







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